

	Self Managed	Plan Managed	Agency (NDIA) Managed
Can I use registered providers for supports and services?	YES	YES	YES
Can I use any providers I choose for supports and services?	YES	YES	NO
Do I need to keep full records of all invoices/receipts?	YES	NO	NO
Do I need to pay bills and make claims from the NDIS portal?	YES	NO	NO
Can I ask for copies of all invoices?	YES	YES	YES
Will billing issues be resolved for me?	NO	YES	YES
Should I set up a separate bank account?	YES	NO	NO
Do I have the power to approve each payment from my plan to providers?	YES	YES	NO
Can I easily see all my plan balances and invoices paid at any time?	If you keep good records	Depends on what your Plan Manager offers	NO
Is there an app for me to keep track of everything?	Can be purchased using NDIS CORE plan funds	Depends on what your Plan Manager offers	NO (you can see balances only)
Do I need to pay my providers up front?	Depends on your providers	Depends on your providers	NO
Can I be reimbursed for continence aid I bought at the local supermarket? (assuming they're needed for disability reasons)	YES	YES	NO
Are you bound by the \$\$ caps in the NDIS Price Guide	NO	For some supports (ask your plan manager)	YES
Does it cost me extra to manage my plan this way?	You may pay a helper from your plan to help you if you want	NO (the Plan Management Fees are added extra to your plan)	NO
Do I, or all my providers have to make Service Bookings to reserve funds in my plan?	NO	NO (your Plan Manager makes one booking only)	YES