

Provider Information

Please fill out the following sections of the provider information data sheet.

Provider Info

This is the individual that will respond to any questions regarding participants and the services they have requested

Organisation Name

Care Aust

Contact name

Ankan

Position

BDM

Contact phone number

0468789192

Support Workers & Personal Care

Does the provider offer this service? *

Yes

No

Does the Provider offer a free meet and greet?

Yes

No

What is the cancellation policy?

12hr

24hr

48hr

No cancellation policy

Other:

Does the participant have to sign a service agreement?

Yes

No

Minimum shift requirements (length & hours per week)

- 1hr
- 2hr
- 3hr
- 4hr
- Other:

Does the provider charge for travel?

- Yes, getting to and from the participant
- Yes, charges apply for transporting the participant on shift
- Only for non-local participants
- No charges apply
- Other:

If yes, how much is charged for travel per km? And, are there limits on distance travelled getting to a participant, or on shift?

- 85c/km
- 80c/km
- \$1/km
- Portion of hourly wage
- Other:

Does the provider employ their own staff, or subcontract?

Hire their own casual or permanent staff

Subcontract

Mix of both

Other:

Is the Provider open to rate negotiation?

Yes

No

Depends on the service

What is the hourly rate for support workers?

As per NDIS price guide

Below NDIS rates

Above NDIS rates

Other:

If yes or maybe to the above, what will the Provider Negotiate? (travel, hourly rates etc...)

Hourly rate

Travel rates

Do your workers offer any of the following:

- Tutoring/homework support
- Mentoring (including peer mentoring)
- Life skills development
- Personal training/physical wellbeing
- Other:

Do you supply any remote or rural areas?

- Yes
- No
- Maybe, depends on the job

If yes or maybe, which areas?

Would hire for the location, depending on the size and nature of the job
.....

If 'maybe' what minimum job requirements must be met for the above?

Minimum 4-6hrs a day, ongoing
.....

Anything else we should know? (worker qualifications, specialisations etc...)

Hired from different backgrounds and languages, CALD...
.....

Nursing Services

Does the provider offer this service? *

Yes

No

Other:

Do the nursing staff provide the following

Medication management

PEG feeding

Trachea management (airway)

Wound management

Catheter management

Diabetes management

Other:

Do you provide any nursing assessments/reports?

Yes

No

Other:

If applicable, which assessments/reports?

General nursing assessment

Do the nursing staff have any specialisations? If yes, please list (e.g., particular disabilities, complex mental health, forensic nursing etc...)

2 x RN 1 x AIN

Social Activities & Programs

Does the Provider offer this service? *

Yes

No

Other:

How does the provider deliver this service - do they run their own activities and programs, work in partnership with another provider or do they just supply a support worker to get to and from activities (community access)?

If they just do community access then please de-select this category and move on to next category

What activities and programs do they offer? Including who the program/activity is for, what level of care they can provide, age groups, how and where program/activity is delivered, and if participant can bring their own supports.

Anything else we should know?

Housing (SIL, ILO, SDA, Respite)

Does the Provider offer this service? *

Yes

No

Other:

What type of housing/accommodation does the Provider offer?

Respite STA

Respite MTA

Supported Disability Accommodation (SDA)

Independent Living Options (ILO)

Supported Independent Living (SIL)

Other:

Does the Provider have properties it manages?

Yes

No

Depends on housing type

If there are no properties, how is the accommodation arranged and delivered? (in home, book a hotel, just provide workers etc...)

trying to finalise some contracts for housing

If yes, where are the properties located, and what type of housing category is supported at each location?

Properties in Blacktown, Penrith

What level of accessibility and care is supported?

TBC (Mid level care, yes, 24/7 staff)

What facilities are available at the properties?

TBC

Is food and catering included or extra? Provide details

No

Is transport to and from accommodation provided?

N/A

Yes

No

Depends

Other:

Can participants bring their own support workers?

Participants can bring their own workers

There are workers at the property available

No, only our workers can support the participants

Other:

Does the provider offer any social activities, outings or other programs for participants staying at their properties?

Yes

No

Other:

If yes, please elaborate on what and how it works.

.....

Anything else we should know?

Allied Health

Does the Provider offer this service? *

Yes

No

Other:

What Allied Health Services does the Provider offer?

Speech Pathology

Occupational Therapy

Psychology

Early Intervention

Physiotherapy

Social Workers

Therapy Assistant

Behaviour Therapy

Exercise Physiology

Counselling

Developmental Educator

Music & Art Therapy

Other:

How does the Provider Deliver these services?

- In clinic
- Mobile, in the home
- Online

What location are the therapies available?

.....

What age groups are supported by the therapies?

.....

Does the provider charge for travel? If yes, how much?

.....

What type of assessments and reports are offered?

- Diagnostic Assessments
- Functional Capacity Assessments
- Home Modification Assessments
- Continence Assessments
- Housing Assessments
- Positive Behaviour Plans
- Postural Assessments
- Reports or Plan Reviews
- Other:

What is the Providers Restrictive Practice Policy?

- Provider is not registered to implement restrictive practice
- Provider can implement restrictive practice.
- Other:

Do the Provider's clinicians have any specialties? (Including experience with Autism, sexually and gender diverse people etc...)

.....

For Speech Pathologists, are they familiar with any communication aids such as Proloquo2Go? If yes, what?

.....

Is there language and CALD support available?

.....

Which therapies have capacity and which have wait times?

.....

Is there anything else we should know about your Allied Health therapists?

.....

Support Coordination & Recovery Coach

Does the provider offer this service? *

Yes

No

Other:

Provider offers:

Support Coordination Level 1&2

Specialist Support Coordination

Recovery Coaching

Other:

How does the provider manage conflict of interest?

For support coordination, what kinds of assessments can they provide? (i.e., housing)

Can your Support Coordinators provide any of the following:

- N/A
- Support with accommodation and tenancy
- Employment services
- Report writing for plan reviews
- Pre planning and advocacy
- Other:

For specialist support coordination, what qualifications do they have?

- N/A
- OT
- Psych
- Speech
- Behaviour
- Other:

For recovery coach & support coordination, which areas can you deliver F2F services?

.....

What age groups do your recovery coaches and/or support coordinators support?

.....

Do your recovery coaches/SC's specialise in supporting Autistic people?

N/A

Yes

No

Other:

Home Maintenance & Modifications

Does the provider offer home maintenance services? *

Yes

No

Other:

Does the provider offer home modification and repair services? *

Yes

No

Other:

Which of the following services are offered (check all that apply)

N/A

Handy person/tradespeople to perform odd jobs around the house

Lawn mowing, gardening and gutter clearing

Deep cleans and full home cleans

Home modifications including railings and other safety and accessibility modifications

De-cluttering

Domestic help and general household chores

Other:

For home maintenance, does the provider have experience with:

N/A

Hoarders

OCD

Other:

Is the provider level 1, 2, 3 or 4 registered for home mods and repairs? (level 3 can work with restrictive practices)

.....

Does the provider work with an OT who can provide home mod assessments?

N/A

Yes

No

Other:

Anything else we should know?

.....

Assistive Technology

Does the provider offer this service? *

Yes

No

What low risk assistive tech does the provider offer support with?

- ipads and technology
- Mobility devices
- Critical care/life support
- Other:

This content is neither created nor endorsed by Google.

Google Forms