

The SmartHome IP Dialler

Our LifeGuard SmartHome IP Dialler is a unique, patented system that can put Personal Emergency Response, TeleHealth, virtual Nurse or GP Consults, Home Automation, Voice and Internet, Social Networking and much more right at your fingertips.

It consists of a purpose-built computer that wirelessly sends and receives signals to and from various transmitters

and assists with monitoring health.

This fully-featured Medical Alarm

system lets you summon assistance with the press of a button.

It can also monitor nearby smoke detectors, infra-red security beams (PIR), and wall-mounted call points.

You can use it to record vital signs which can be monitored by yourself, family members or carers. You can even send reports to your GP.

Alternatively, you can choose our TeleHealth Service to have vital signs monitored by a Registered Nurse, who can provide monthly reviews and even share information with your GP or specialist.

There are many other optional services you can add at any time.



INS LifeGuard



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1800 636 226

theinsgroup.com.au

Mobile Alarm Systems

We offer several mobile alarm systems to meet your needs. All feature a HELP button that sends an alarm to our 24/7 Emergency Response Centre, and built-in GPS locator to ensure we'll be able to speak to you, locate you and send assistance — even if you can't respond.



SmartMobile



SmartTracker



SmartWatch



We're a Registered NDIS Provider

In-Home & Mobile Medical Alarms



Emergency Response
by Qualified Nurses

Why choose INS LifeGuard?

All alarms are handled by qualified nurses ... that's unique to INS LifeGuard and it's an important distinction. Their qualifications and clinical knowledge are far greater than the *first aid attendants* commonly used in the industry. Emergency personnel are engaged quickly, if required, and our nurses can not only share personal details, but also medical information that could save a life.

Family and carers can connect via our free web-based **Client Portal** or our new **Family & Carers Mobile App**. But there are many more reasons to choose INS LifeGuard:

- We offer both in-home and mobile alarm systems with various transmitter options.
- Our services are prevention based; they are far more comprehensive and are fully flexible and tailored to the individual client's needs.
- Our SmartHome range allows recording and monitoring your vital signs. Choose our optional TeleHealth Service to have results monitored by a Registered Nurse, complete with monthly reviews and reports to your GP or specialist.
- Our systems can provide medication prompts and reminders for appointment or other events.
- INS LifeGuard conducts welfare checks, e.g. for those returning home from hospital or who may be ill, just to make sure everything is alright.

- We offer a Chat Line for the lonely or socially isolated and a Health Information Line. Our nurses are available at any time for information or support and can interact with the client's GP or other primary health provider on request.
- We exceed Australian Standards for alarm monitoring – indeed, we work under the higher standard required of us as health care providers.
- We have response centres in Australia and New Zealand. During peak periods or unforeseen outages in one location, the other will immediately respond.
- We offer unique, patented, world-class technologies that are fully NBN-compatible.
- We offer many optional services* to assist you, such as telephone and internet browsing, TeleHealth and Virtual GP Consultations, Home Automation & Security Services, My Concierge for assistance arranging a variety of other services.

* Optional services may incur additional fees and some require our newest SmartHome IP Dialler.

Why use a Monitored Service?

Systems that don't use a 24-hour monitoring centre rely on your nominated contacts being available and able to respond at the time an emergency occurs. With INS LifeGuard, an experienced nurse is always available to assist, 24 hours a day, 7 days a week.

How much does it cost?

There are various pricing plans and options you can choose. Unlike most other providers, once your INS LifeGuard unit is fully operational, all calls to INS LifeGuard are free. Our friendly staff can talk to you regarding the fees and optional services available.

INS LifeGuard enables people to live with greater confidence, peace of mind and dignity in their own homes knowing that help is available at the press of a button, 24 hours a day, 7 days a week.

Our products and services can be funded under the NDIS!

Funding is available under **Standard (Level 2) Assistive Technology** and can usually be approved without the need for an assessment or quote.

