

Provider Information

Please fill out the following sections of the provider information data sheet.

Contact Person

This is the individual that will respond to any questions regarding participants and the services they have requested

Organisation Name

Dignified Caring

Contact name

Sidri

Position

Director

Contact phone number

0478 799 069

Contact email

info@dignifiedcaring.com.au

Support Workers & Personal Care

Does the provider offer this service? *

No

Yes

Does the Provider offer a free meet and greet?

Yes

No

What is the cancellation policy?

24hr

48hr

No cancellation policy

Other:

Does the participant have to sign a service agreement?

Yes

No

Minimum shift requirements (length & hours per week)

2-3hrs

Does the provider charge for travel?

- Yes, getting to and from the participant
- Yes, charges apply for transporting the participant on shift
- No charges apply
- Other: within 30 mins, no

If yes, how much is charged for travel per km? And, are there limits on distance travelled getting to a participant, or on shift?

Yes.

Does the provider employ their own staff, or subcontract?

- Hire their own casual or permanent staff
- Subcontract
- Mix of both
- Other:

Is the Provider open to rate negotiation?

- Yes
- No
- Depends on the service

What is the hourly rate for support workers?

30-35\$/hr

If yes or maybe to the above, what will the Provider Negotiate? (travel, hourly rates etc...)

on either

Social Activities & Programs

Does the Provider offer this service? *

N/A

Yes

Does the provider offer their own activities and programs, or do they just supply a support worker to get to and from activities (community access)

If they don't have their own programs, please de-select this category and move on to next category

De-selected

What activities and programs do they offer? Include who the program/activity is for, what level of care they can provide, age groups, how and where program/activity is delivered, and if participant can bring their own supports.

Does the Provider offer this service?

N/A

Yes

What type of housing/accommodation does the Provider offer?

Respite STA

Respite MTA

Supported Disability Accommodation (SDA)

Independent Living Options (ILO)

Supported Independent Living (SIL)

Other:

Does the Provider have properties it manages?

Yes

No

Depends on housing type

If there are no properties, how is the accommodation arranged and delivered? (in home, book a hotel, just provide workers etc...)

In home support, would help them find the house and provide support in the home

If yes, where are the properties located, and what type of housing category is supported at each location?

.....

What level of accessibility and care is supported?

Low risk for now, they are registered for nursing for high care needs.

.....

What facilities are available at the properties?

.....

Is food and catering included or extra? Provide details

.....

Can participants bring their own support workers?

- Participants can bring their own workers
- There are workers at the property available
- No, only our workers can support the participants

Other:

Does the provider offer any social activities, outings or other programs for participants staying at their properties?

- Yes
- No
- Other

If yes, please elaborate on what and how it works.

Allied Health

Does the Provider offer this service?

- N/A
- Yes

What Allied Health Services does the Provider offer?

Speech Pathology

Occupational Therapy

Psychology

Early Intervention

Physiotherapy

Social Workers

Therapy Assistant

Behaviour Therapy

Exercise Physiology

Counselling

Other:

How does the Provider Deliver these services?

In clinic

Mobile, in the home

Online

What location are the therapies available?

.....

What age groups are supported by the therapies?

.....

Does the provider charge for travel? If yes, how much?

.....

What type of assessments and reports are offered?

Diagnostic Assessments

Functional Capacity Assessments

Home Modification Assessments

Contenance Assessments

Housing Assessments

Positive Behaviour Plans

Reports or Plan Reviews

Other:

What is the Providers Restrictive Practice Policy?

.....

Do the Provider's clinicians have any specialties? (Including experience with Autism, sexually and gender diverse people)

.....

For Speech Pathologists, are they familiar with any communication aids such as Proloquo2Go? If yes, what?

.....

Is there language and CALD support available?

Which therapies have capacity and which have wait times?

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