

Support Coordination & Specialist Support Coordination.



We support the

ndis

CareChoice has a team of skilled, professional and caring Support Coordinators and Specialist Support Coordinators to help you achieve your goals and get the most out of your NDIS funding and service arrangements.

Our Support Coordinators work collaboratively with NDIS participants and allied health teams to build capacity and set up participants for long-term success.

Our Support Coordinators are able to assist with:


- ▶ understanding your NDIS plan
 - ▶ assessing and choosing local providers
 - ▶ negotiating services and pricing to maximise the support you receive with the funding available
 - ▶ implementing services
 - ▶ liaising with plan managers
- ▶ coordinating all the services involved in your NDIS plan
 - ▶ linking you to groups, networks and courses to learn new skills
 - ▶ assessing and choosing assistive technology such as a wheelchair or ceiling hoist
 - ▶ liaising with allied health services such as occupational therapists to choose and purchase equipment such as wheelchairs and communication aids, or behaviour support specialists
 - ▶ choosing products to use your consumables funding
 - ▶ accessing Specialist Disability Accommodation (SDA) if it's in your NDIS plan
 - ▶ monitoring plan budgets and support effectiveness
 - ▶ helping to manage issues and stepping up to resolve a crisis.

Specialist Support Coordination

Specialist Support Coordinators reduce complexity in the support environment and help overcome significant barriers to implementing an NDIS plan.

Our experienced practitioners have a background in allied health. They are available to assist NDIS participants with additional high or complex needs that affect living situations.

If you have funding for a Specialist Support Coordinator, we will support you to manage challenges in your support environment, which may include accessing health, education or justice services.

Find out more at [carechoice.com.au](https://www.carechoice.com.au)
or call our friendly team on
 **1300 737 942**



Our aim is to empower you and boost your confidence to manage your own NDIS plan. As you build your capacity to manage your own plan, our assistance is likely to reduce over time.

We are able to liaise with a plan nominee in situations where participants do not have the capacity to make decisions or authorise payments.

Reasonable and necessary supports

The aim of a Support Coordinator is to build your knowledge and capacity to self-coordinate your plan.

Support Coordinators will support you to navigate the NDIS to access the supports you need.

For a support or item to be funded through the NDIS, it must meet the reasonable and necessary criteria.

Reasonable and Necessary Criteria	Example
Must relate to your listed disability with NDIS	A person with cerebral palsy may be funded for physiotherapy to improve their mobility. A person who has bipolar may not have funding for physiotherapy.
Cannot include daily living costs that everyone including those without a disability pay for	Groceries, gym membership and rent are costs everyone must pay and do not relate to if someone lives with a disability.
Should be value for money	How does the item or service compare to similar supports? Can it be delivered cheaper for similar value?
Should show that it will benefit you and be effective	Is there evidence, such as a recommendation from your allied health practitioner, that the item or support will effectively improve your life and benefit you long term?
It cannot be given or accessed by informal, community or government supports	NDIS will not fund duplicate support you may already receive. They will consider the support you receive or could receive from your family, friends, community and other government supports.
Is related to your NDIS goals	Does the support relate to the goals in your NDIS plan?
Will increase your independence	Will the support or item increase your independence and reduce the need for support and costs in the future?

About CareChoice

We are a registered service provider with the following agencies:

- ▶ National Disability Insurance Agency (NDIA)
- ▶ Department of Families, Fairness and Housing (DFFH)
- ▶ Transport Accident Commission (TAC)

We offer a range of services including:

- ▶ 24-hour complex disability support
- ▶ Supported Independent Living (SIL) in people's own homes, Medium Term Accommodation (MTA) or Specialist Disability Accommodation (SDA)
- ▶ Home Nursing & Disability Support Programs

- ▶ Rapid Hospital Discharge
- ▶ Community Access & Transport
- ▶ Positive Behaviour Support
- ▶ Forensic Support Services

To connect with our Support Coordinators or Specialist Support Coordinators, call 1300 737 942 or email enquiries@carechoice.com.au



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