

Home Nursing & Disability Support Programs.

CareChoice creates bespoke nursing programs to support NDIS participants with complex medical requirements in their home environment. We work collaboratively with allied health teams to set up a program that will support these participants for long-term success.



We support the

ndis

We recruit a team of enrolled nurses (ENs) with experience in the client's specific medical condition/s. These nurses work alongside a team of support workers to meet the client's daily support needs. We provide skilled and timely care to our clients while promoting their independence and involvement in care decision making.

A registered nurse (RN) provides oversight for one hour every day and is contactable after hours to support the team in delivering positive health outcomes.

When our clients (many of whom are non verbal) require a visit to hospital, our staff escort them to provide reassurance and to advocate on their behalf. We have achieved great success in the program, with no clients requiring long-term readmission.

We're keen to assist more people who require higher level care to move out of the hospital environment and start living a more independent life with reliable nursing and disability supports.

We are able to support clients with multiple and complex needs such as:

- ▶ Diabetes Type 1 & 2
- ▶ Intellectual disability
- ▶ Dementia
- ▶ Younger onset Alzheimer's disease
- ▶ Complex seizure management
- ▶ Motor neurone disease
- ▶ Acquired brain injury
- ▶ Cerebral palsy

Find out more at carechoice.com.au
or call our friendly team on **1300 737 942**



Our nursing services.



- ▶ Medication administration
- ▶ Diabetes management
- ▶ Complex wound management
- ▶ Complex pain management
- ▶ Complex catheter management
- ▶ Stoma care
- ▶ PEG feeding
- ▶ Sub cutaneous/intra muscular injections
- ▶ Change of oxygen
- ▶ Administration of complex health treatment plans
- ▶ Liaison with pharmacy/allied health professionals
- ▶ Prevention and management of pressure injuries
- ▶ Prevention of falls
- ▶ Monitoring vital signs (e.g. blood pressure and heart rate)

Case Study.

Jeffrey*

Jeffrey* is in his early 50s and has early onset Alzheimer's disease. He also has a range of serious medical conditions and has survived numerous life-threatening infections in both his lungs and kidneys. Jeffrey lived with his parents for more than 50 years until they were no longer able to care for him and then he spent more than a year in hospital. In late 2020, CareChoice designed a bespoke nursing program for Jeffrey including catheter care and medication administration. He is thriving in his current circumstances.

**The client's name and image have been changed to protect his privacy.*



Testimonials.

We are a
registered
NDIS
provider.

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Thanks to the nursing support provided by CareChoice for my client, his quality of life has vastly improved. The coordination of all allied health professionals in supporting the client to reach or progress through his NDIS goals has been remarkable to say the least. My client's EN and RN teamwork is unparalleled in my experience ... The CareChoice approach for managing the health services and disability support needs has enabled my client to improve his quality of life (and) live well beyond his life expectancy.

The support ... is personalised, expert and flexible. Nursing procedures and professional practice and expert advice is sought after, provided and shared with the full circle of support including family members and key client representatives. I am very grateful to have linked with CareChoice's nursing support service. The entire team is one I can trust and count on.”

Dominique Moollan

Support Coordinator, Guidestar

“

I highly value and recommend the nursing model delivered by CareChoice. My first experience with the nursing team at CareChoice was in response to a young woman who was admitted to ICU as a result of a critical diabetes incident. Her two-year-long inpatient journey had seen this young woman at risk of being discharged to an aged care facility. The CareChoice nursing team proved it was possible to care for a young woman with multiple and complex care needs in the community.

The RN from CareChoice was actively involved in complex discharge planning to assisting the participant's transition to her new home, which was seamless ... The nursing team have managed both her medical and disability support needs while maintaining regular communication with all members of her team ... Since this young woman's discharge to the care of the amazing nursing team, I have seen her quality of life improve, she laughs frequently, she is in good health and she enjoys the simple pleasures of life.

I would refer and recommend CareChoice to both my participants and to my staff as I am absolutely confident they too will have a positive experience with the nursing team...”

Team Leader, St John of God Accord

“

Since the current CareChoice team has been in place, (the client) has, for the first time since 2019, actually made positive progress. Despite multiple visits to intensive care unit and being critically ill for weeks at a time, (he) has survived and continues to thrive in his current circumstances ... This team has exponentially improved the life and wellbeing of (the client). There is a very strong multidisciplinary team of NDIS support workers, public advocate, lawyer, nursing staff, GP, community health, and a range of allied health professionals wrapped around (the client) in a way that allows him to have the best quality of life.”

Dr Cate Banks

Principal, Elderhood Law

“

The nursing program provided by CareChoice has been robust and cohesive, resulting in high quality client care and ensuring serious adverse outcomes do not occur for clients with complex medical issues and disability. They know their clients well and are responsive to following up concerns.”

Talia Lipschitz

Speech Pathologist Team Leader,
Independent Rehab

About us.

Established in 2007, CareChoice is a trusted provider of disability support services and Out of Home Care across Victoria.

We are a registered service provider with the following agencies:

- ▶ National Disability Insurance Agency (NDIA)
- ▶ Department of Families, Fairness and Housing (DFFH)
- ▶ Transport Accident Commission (TAC)

We offer a range of services including:

- ▶ 24-hour complex disability support
- ▶ Supported Independent Living (SIL) in people's own homes, Medium Term Accommodation (MTA) or Specialist Disability Accommodation (SDA)
- ▶ Rapid Hospital Discharge
- ▶ Community Access & Transport
- ▶ Support Coordination
- ▶ Positive Behaviour Support

Find out more.

For more information on our
**Home Nursing & Disability Support
Programs, call our friendly team
on 📞 1300 737 942 or find out more
at 🌐 carechoice.com.au**

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