

Provider Information

Please fill out the following sections of the provider information data sheet.

Contact Person

This is the individual that will respond to any questions regarding participants and the services they have requested

Organisation Name

Australian Partners In Support

Contact name

Carolyne Chepkurui

Position

Care Coordinator

Contact phone number

+61 420 962 303

Contact email

carolyne@myaps.com.au

Support Workers & Personal Care

Does the provider offer this service? *

No

Yes

Does the Provider offer a free meet and greet?

Yes

No

What is the cancellation policy?

24hr

48hr

No cancellation policy

Other:

Does the participant have to sign a service agreement?

Yes

No

Minimum shift requirements (length & hours per week)

2 hours

Does the provider charge for travel?

Yes, getting to and from the participant

Yes, charges apply for transporting the participant on shift

No charges apply

Other:

If yes, how much is charged for travel per km? And, are there limits on distance travelled getting to a participant, or on shift?

\$1/km

Does the provider employ their own staff, or subcontract?

Hire their own casual or permanent staff

Subcontract

Mix of both

Other:

Is the Provider open to rate negotiation?

Yes

No

Depends on the service

What is the hourly rate for support workers?

\$57.10/hr

If yes or maybe to the above, what will the Provider Negotiate? (travel, hourly rates etc...)

.....

Do your workers offer any of the following:

- Tutoring/homework support
- Mentoring (including peer mentoring)
- Life skills development
- Personal Training
- Other: Some help with driving lessons (if someone is on an L plate)

Do you supply any remote or rural areas?

- Yes
- No
- Maybe, depends on the job

If yes or maybe, which areas?

Blue mountains, Mid north coast, Orange

If 'maybe' what minimum job requirements must be met for the above?

2 hours. We use NDIS price guide depending on where location is.

Anything else we should know? (worker qualifications, specialisations etc...)

Staff experienced with mental health. We normally work as a team. if we have a complex case we have a mental health nurse to do an assessment. We have very experienced staff and no case is too complex for us.

Nursing Services

Does the provider offer this service? *

Yes

No

Other:

Do the nursing staff provide the following

Medication management

PEG feeding

Trachea Management (airway)

Wound management

Other: We do bowel care.

Do the nursing staff have any specialisations? If yes, please list (e.g., complex mental health, forensic nursing etc...)

Mental health, diabetes management

Social Activities & Programs

Does the Provider offer this service? *

Yes

No

Other:

How does the provider deliver this service - do they run their own activities and programs, work in partnership with another provider or do they just supply a support worker to get to and from activities (community access)?

.....

If they don't have their own programs, please de-select this category and move on to next category

.....

What activities and programs do they offer? Include who the program/activity is for, what level of care they can provide, age groups, how and where program/activity is delivered, and if participant can bring their own supports.

.....

Anything else we should know?

.....

Housing (SIL, ILO, SDA, Respite)

Does the Provider offer this service? *

Yes

No

Other:

What type of housing/accommodation does the Provider offer?

Respite STA

Respite MTA

Supported Disability Accommodation (SDA)

Independent Living Options (ILO)

Supported Independent Living (SIL)

Other:

Does the Provider have properties it manages?

- Yes
- No
- Depends on housing type

If there are no properties, how is the accommodation arranged and delivered? (in home, book a hotel, just provide workers etc...)

.....

If yes, where are the properties located, and what type of housing category is supported at each location?

we have 1 property for both, in Kirribilli.

What level of accessibility and care is supported?

They are wheelchair accessible (depends on wheelchair they got), complex care and high needs. You can handle all cases.

What facilities are available at the properties?

Wheelchair accessible. No pool or anything. One big common kitchen, a hang out area, tiny balcony (good for smokers as housing is non-smoking). balcony overlooks Sydney harbour bridge --> we find a lot of positive feedback for psychosocial patients and those with mental health

Is food and catering included or extra? Provide details

included.

Is transport to and from accommodation provided?

N/A

Yes

No

Depends

Other:

transport within the respite is provided (taking them out to activities) but not to and from accomodation.

Can participants bring their own support workers?

Participants can bring their own workers

There are workers at the property available

No, only our workers can support the participants

Other: also support workers at property