







SINCE 1924



























# **MORE THAN** EMPLOYEES

+ SUPPORTED INDEPENDENT LIVING HOMES

ALMOST

PROVIDING

ACROSS

REGIONS

**SUPPO** 

HISTORY PORT STEPHENS

HUNTER REGION

SYDNEY

CENTRAL COAST NORTHERN BEACHES NORTH

SHORE WESTERN

 $\bigcap$ LIENTS SUPPORTED



BLUE

MOUNTAINS /

NEPEAN

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# **ABOUT US**

AT UNISSON, WE AIM TO WORK WITH YOU.

**ALONGSIDE YOU.** 

and the second second

Children Sector

IN COLLABORATION.

the first

IN RELATIONSHIP.

IN UNISSON.

#### IT STARTS WITH HEART ...

The most important thing you need to know about us... is Unisson. It means what you think it means. No hidden or cryptic messaging. It is simple.

At Unisson, we aim to work with you.

Alongside you.

In collaboration.

In Relationship.

#### In Unisson.

There is one part that probably needs an explanation – the double SS. This is to retain a connection to our history and our previous name SunShine.

When we talk about collaboration and partnership, it means that your goals are our goals - we really mean that. Whatever you want out of life, and however you want to go about getting there, we are along for the ride with you, and the ride is what we do best!

You see, to us, the ride is the journey, the relationship we build with you. We believe relationships don't just make the world go around, they make it a better place for all of us to live.

We believe our people are different. We employ people who embody our values, people who want to make a difference in the world. We believe that small actions can create big impact. We are the man who will let you go first in the checkout when you have fewer items. We are the woman who smiled at you with comfort when your young child once again had a tantrum in the shopping centre. We are the people that when we ask, 'how are you?' stop and really listen to hear how you are. We are the people that believe a more inclusive world for people with disability is possible and we know our everyday actions will help create it.

As an organisation, we've been around forever! Well not forever but close to it, 95 years! We are proud of our history not because it means we are old, but because it means we have nostalgic and inspiring beginnings to lean on. Our beginnings, which you can read about on our website, continually inspire us towards our vision of a world where every person is welcomed – really welcomed not just waved at!



- 5

# **OUR SERVICES**



SHARED/SUPPORTED INDEPENDENT LIVING (SIL)

SHORT-TERM ACCOMMODATION & ASSISTANCE (STA/RESPITE)

SUPPORTED LIVING (DROP-IN SUPPORT)



### Independence, interests & making connections

COMMUNITY-BASED SUPPORT

CENTRE-BASED SUPPORT

• ART STUDIO

• GOING ON HOLIDAY



#### Finding & Keeping a Job

UNISSON SUPPORTED EMPLOYMENT OPPORTUNITIES





### ACCOMMODATION

At Unisson, our goal is to support your choice regarding where you live – whether that's with your family, in a place of your own or in shared living accommodation in the community.

We'll listen carefully to get a clear understanding of your goals, then together, we'll come up with a way forward that can help you achieve them.

### Shared/Supported Independent Living (SIL)

Living in shared accommodation provides opportunities for great support and companionship and to be part of your local community. The shared living accommodation we offer is flexible and can adapt as your needs change.

Over the years, we've helped many people navigate the practical and emotional aspects of moving into living accommodation. Our approach places the needs of our clients and their families at the centre of the process while our thorough procedures and in-depth NDIS knowledge ensures a smooth transition. We'll work with you through every step, as you progress towards your new shared living arrangement, and make sure your home reflects who you are and that you get the support you need once you've settled in.

### Our shared living accommodation is located in:

- Sydney Upper and Lower North Shore
- Western Sydney
- Central Coast
- Hunter
- Port Stephens

Our shared living accommodation consists of between 3-4 bedrooms, with some houses consisting of separate self-contained units.

Image: Anne Nicholson (left) and her Direct Support Professional Parastoo Zomorrod



### Planning your successful move

Together, we'll agree on an overall plan that works for everyone. Some of the things we'll consider together include:

- **The location of your new home** proximity to family, community facilities, public transport.
- The supports you require (Shared/Supported Independent Living (SIL) with daytime or 24/7 active support or Supported Living (drop-in support) and the facilities you require (e.g. accessibility), taking into consideration what your future needs might be.
- Who you'll live with separate dwelling or shared accommodation and the compatibility of housemates (age, gender, languages spoken, abilities, individual behaviours, interests, likes/dislikes).
- Your support staff the skills and shared interests you'd like them to have.
- Any equipment or furniture you'll need.
- Personalising how you'd like to decorate your home.
- **Planning** how we can best work alongside you to prepare you for the move.

Once your requirements are documented, the experience becomes more exciting and enjoyable and you can start visiting potential properties and meeting potential housemates.

It takes around 3 to 6 months to find and move into your new home or you may choose to continue with your current living arrangements with the peace of mind that you have plans in place to meet your future accommodation goals when the timing and property is right.

After you've moved into your new home, our time is spent getting to know you even better. Once we've met your goals for living arrangements, we want to understand more about what you need and want to be able to live your best life. We'll continue to review, discuss and check in with you and your support networks.

#### VIEW OUR CURRENT SHARED LIVING VACANCIES AT:

#### unissondisability.org.au

Shared/Supported Independent Living (SIL) supports can align with the following support categories in your NDIS plan:

#### Core Supports

- Assistance with Daily Life
- Participation (Community/ social activities & Group-based supports)

#### **Capacity Building Supports**

- Improved Living Arrangements
- Improved Daily Living Skills\*
- Improved Health & Wellbeing

\*This does not include access to allied health professionals or therapists.

unissondisability.org.au

### Short-term Accommodation & Assistance (STA/ Respite)

Our short-term accommodation and assistance (STA) service provides planned respite for families caring for a person with a disability. Our service is flexible and designed to be responsive to each family's circumstances.

### From a few hours to a few weeks, at home or away

Whether you choose to tap into our STA service for a few hours a week over the whole year or use your STA funding to plan for a holiday, our goal is to be available for you, whatever your needs. We can arrange for our trained staff to come to you, to support you at home\* or you may prefer to plan a break at our holiday cottage. Whether at home, or away, we'll work with you and your family to plan activities and experiences that you'll enjoy.

### Take a break at our holiday cottage

Close to public transport and beautiful national parks, our Hornsby holiday cottage and friendly trained staff provide overnight accommodation and 24/7 support for people with an intellectual disability and/or high physical support needs\*\*.

Our cottage provides a homely, holiday-like environment. Prior to your stay, we'll work with you and your family to plan activities and experiences that you'll enjoy and that meet your individual needs and preferences. Some guests choose to continue some of their regular activities (e.g. community access day program, work or other commitments) during their stay, while others prefer to take a complete break. During your stay you'll have the opportunity to participate in fun, social incursions and excursions, make new friends and try new activities.

\*Eligibility criteria applies for overnight support in the family home, please contact us to discuss your individual requirements.

\*\*Eligibility criteria applies, please contact us to discuss your individual requirements.



### Our Hornsby holiday cottage features:

- 4 bedrooms, 2 with en suite
- High-care facilities
- 1 bedroom, self-contained unit with accessible
  en suite bathroom
- Homely and comfortable shared lounge room, dining room and large kitchen
- Large back yard with accessible ramps and BBQ
- All meals included (all dietary requirements catered for)
- Quality care, 24/7, 365 days a year
- Over 18s only

#### FOR MORE INFORMATION ABOUT OUR STA/RESPITE SERVICE, CONTACT US ON:

#### 1300 266 222

#### hello@unisson.org.au

We'll arrange for one of our friendly and experienced staff to visit your family to discuss and plan how our service can be most beneficial.

#### STA/Respite supports can align with the following support categories in your NDIS plan:

#### **Core Supports**

- Assistance with Daily Life
- Assistance with Social & Community Participation (Community/social activities & Group-based supports)

#### **Capacity Building Supports**

- Improved Living Arrangements
- Improved Daily Living Skills\*
- Improved Health & Wellbeing

\*This does not include access to allied health professionals or therapists.





Dear Unisson,

This is just a note to let you know what a great time my two sons (and their two friends) had during their recent stay at Unisson's Hornsby cottage.

They have stayed there once a year for quite a number of years and always have a wonderful time.

It is our opportunity to have a holiday, so we like them to also have a holiday as well of course - and have a holiday they certainly do!

This time they did something holiday-like almost every day - for example they visited the blue mountains and rode the skyway, they visited the Central Coast, they went for yum cha, to name just a few, and they did their regular money skills practice sheets so they would not lose those skills over the time away from their regular life. Thanks very much to the wonderful support people they had, who obviously enjoy what they do and who give that extra something to their job, for which we are so grateful. The guys love them.

Once again, thank you Unisson for giving the guys such a fulfilling respite experience.

BERYL DYER



# Supported Living (drop-in support)

Support with independent living gives you flexibility and control over the type and level of support you receive, ensuring you get the support you need, when you need it. This may be during the day, evening, week days or at the weekend.

Whether you live on your own or with family or friends, our drop-in support can assist you to live independently and our independent living skills training can help you to become more independent or prepare to transition to a more independent living arrangement in the future.

We'll work with you, your family and support network to plan the right type and amount of support for you to meet your goals.

#### We can assist you with:

眇 Making connections in your community **69** Support with making friends Support with trying new activities Assistance with daily tasks ð Cooking 2 Cleaning Ā Personal Care ∭ Shopping Budgeting  $\mathfrak{G}$ Health and wellbeing X Going on holiday B Travelling on public transport de Tri Getting to work and appointments

Daily living skills training can be one-to-one in your home/ local community or one-to-one or a group activity at one of our Community Access Centres.



### 66

J love getting support from Harry to travel on my own. J feel more confident. We go out to all types of places and he's a really kind and helpful person.



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Supported Living (drop-in) support can align with the following support categories in your NDIS plan:

#### Core Supports

- Assistance with Daily Life
- Assistance with Social & Community Participation (Community/social activities & Group-based supports)

#### **Capacity Building Supports**

- Improved Living Arrangements
- Improved Daily Living Skills\*
- Improved Health & Wellbeing

\*This does not include access to allied health professionals or therapists.

### INDEPENDENCE, INTERESTS & MAKING CONNECTIONS

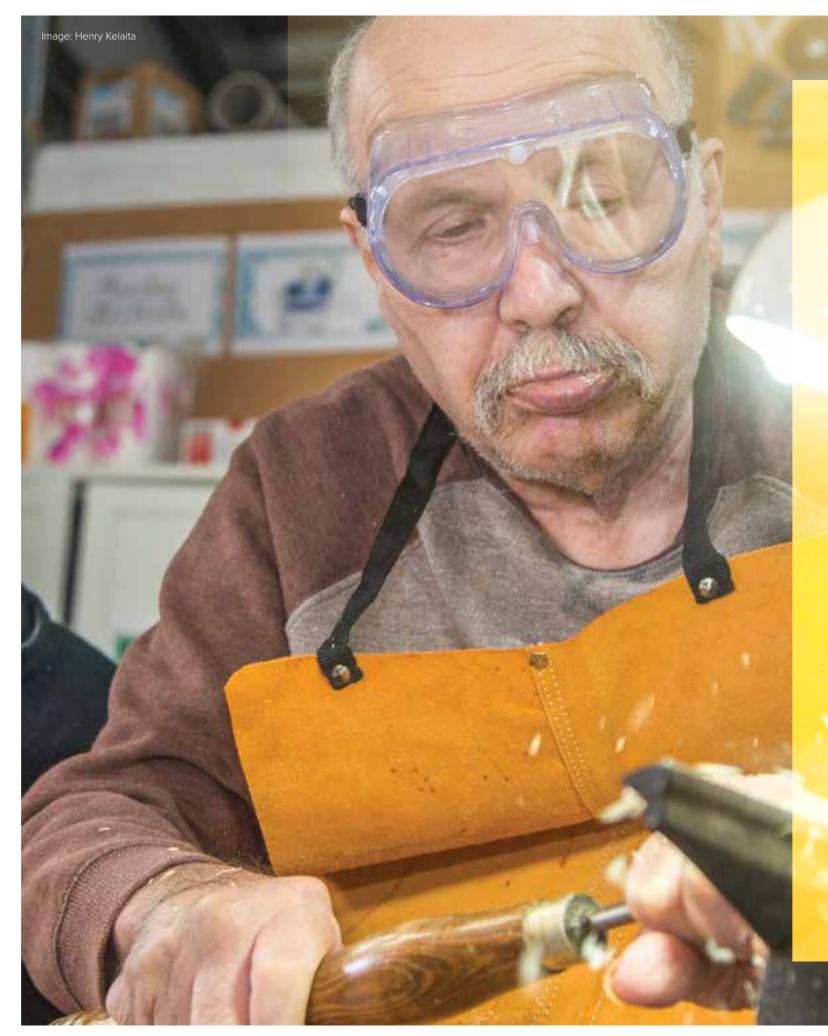
Feeling part of your local community and spending time with others who share your interests and hobbies is important for your happiness and sense of belonging as well as a great way to progress your independence goals. We'll work with you to create opportunities for you to follow your passions, try new things, be social and enjoy life.

The support we provide is flexible and tailored to meet your individual needs and goals, whether you'd like one-to-one or small group support in the community or prefer to attend one of our community access day programs - or both!

#### **Community-based** support

We can assist you to take part in activities that you enjoy, giving you the opportunity to meet and spend time with people who share your interests. And as our approach is also to match a Direct Support Professional with you based on your shared interests, we're sure you'll enjoy your time together and have plenty to talk about.

For example, things we can organise together include outings to the cinema, park or museum, watching and playing sport, shopping, joining a hobby group or club, volunteering and more.



### 66

J really love going to the Mens' Shed. J like making pens and J enjoy being creative and using my hands to make things.



HENRY KELAITA

Community-based support can align with the following support categories in your NDIS plan:

#### **Core Supports**

Assistance with Social &
 Community Participation

#### **Capacity Building Supports**

- Improved Daily Living Skills\*
- Improved Health & Wellbeing
- Improved Learning
- Increased Social & Community
  Participation

\*This does not include access to allied health professionals or therapists.

unissondisability.org.au



### MELINDA'S GIVING BACK IN STYLE

Melinda Connolly loves making connections in her local community, being social and spending time with her Direct Support Professional (DSP), Caroline. Of a similar age and enjoying a lot of the same hobbies, the duo have formed a great connection and always look forward to their time together.

"One of Melinda's goals was to volunteer some of her free time to a worthy charity," says Caroline, "and volunteering at an op shop seemed like a perfect fit because it combines Melinda's love of fashion, books and meeting new people."

> 66 Jt's great being part of my community. 99

"I like to say hello to all the people I know when I see them," says Melinda. "I love helping the other volunteers, sorting the items and working on visual displays".

Caroline has seen Melinda flourish during their time together, and credits this to making connections in her local community and volunteering at the op shop. "Volunteering has really given Melinda a confidence boost and a great sense of purpose," she says.

### **Centre-based support**

#### Do you enjoy spending time with others, going on outings, staying active and having fun?

Our community access centres are an ideal base where you can catch up and relax with friends and from which you can go on planned excursions. You'll have the opportunity to learn new skills and participate in fun, social incursions and excursions, make new friends and try new activities.

Each day is different. We'll work with you to choose and plan your participation in activities and experiences that meet your individual needs and preferences.

Our centres provide comfortable, welcoming environments and multipurpose spaces to suit a range of activities, including quiet spaces where you can unwind after a busy day. Some of our centres have dedicated multi-sensory rooms and have been custom designed for accessibility and to meet the needs of clients with high physical support needs.

#### **Our community access centres** are located in:

Beaumont Hills

• Raymond Terrace

Hamilton

- Pymble
- St Ives
- Turramurra
- Terrey Hills

Image: Sifa Maile and Sailability Manly volunteer Steve Le Breton



#### Some of our regular incursions include:



Disco and line dancing Karaoke



African drumming



Mindfulness and relaxation

Cooking Gardening Therapy dog visits Art & Craft Puzzles & Board games

#### Some of our regular excursions include:

Horse riding	<u>.</u>	Swimming
Sailing	₽	Shopping
Ice skating*		Movies
Golf/Putt-putt golf		Mates' shed
Bowling	ż	Bushwalking/BBQ in
Going to the	~	National Park
Going to the movies		Art galleries
Day at the beach	ð	Fruit picking
Indoor skydiving	*	Festivals & Events
	Sailing Ice skating* Golf/Putt-putt golf Bowling Going to the movies Day at the beach	Sailing (*) Ice skating* (*) Golf/Putt-putt golf (*) Bowling (*) Going to the movies (*) Day at the beach (*)

#### **Centre-based support can align** with the following support categories in your NDIS plan:

#### Core Supports

Assistance with Social & . Community Participation

#### Capacity Building Supports

- Improved Daily Living Skills\*
- Improved Health & Wellbeing .
- Improved Learning
- Increased Social & Community Participation

\*This does not include access to allied health professionals or therapists.

\*We visit ice rinks where wheelchair users can access the ice

#### Art studio

#### Do you enjoy being creative?

Our accessible art studio in Terrey Hills is a great place to express your creativity, learn new skills and have fun! We offer a variety of small group sessions where you'll be supported by art professionals to develop your skills in a range of art mediums and explore your creativity and self-expression. We'll also provide you with opportunities to participate in art exhibitions.

#### Art

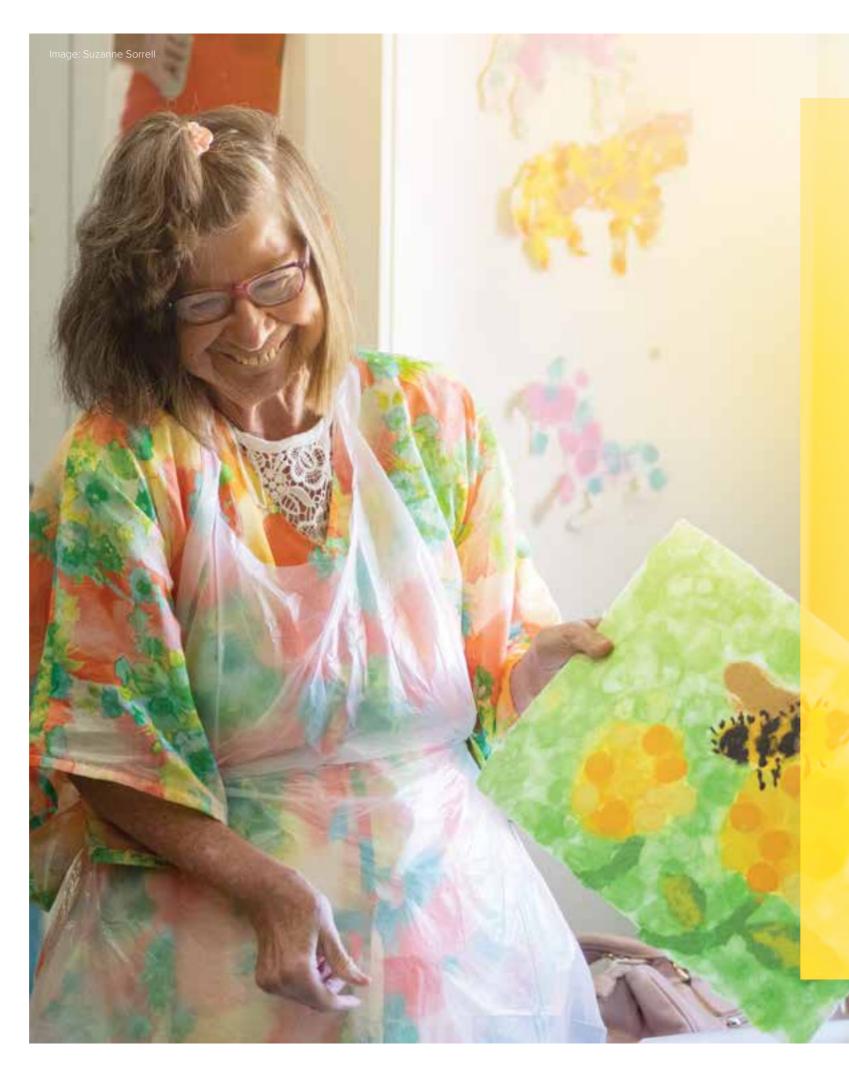
Explore and express your creativity through the mediums of painting, drawing and mixed media.

### Hand-made papers & paper pulp medium

Enter the world of handmade papers, where paper itself is the art medium to create unique two- and threedimensional artworks using a variety of techniques.

#### Ceramics

Create decorative and functional artworks that reflect your interests and creativity using the tactile medium of clay.



### 66

J like painting flowers, animals and trees – J like the colours. J like coming here.



SUZANNE SORRELL

#### Community/Centre-based support can align with the following support categories in your NDIS plan:

#### Core Supports

Assistance with Social &
 Community Participation

#### **Capacity Building Supports**

- Improved Daily Living Skills\*
- Improved Health & Wellbeing
- Improved Learning
- Increased Social & Community
  Participation

\*This does not include access to allied health professionals or therapists.

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#### **Going on holiday**

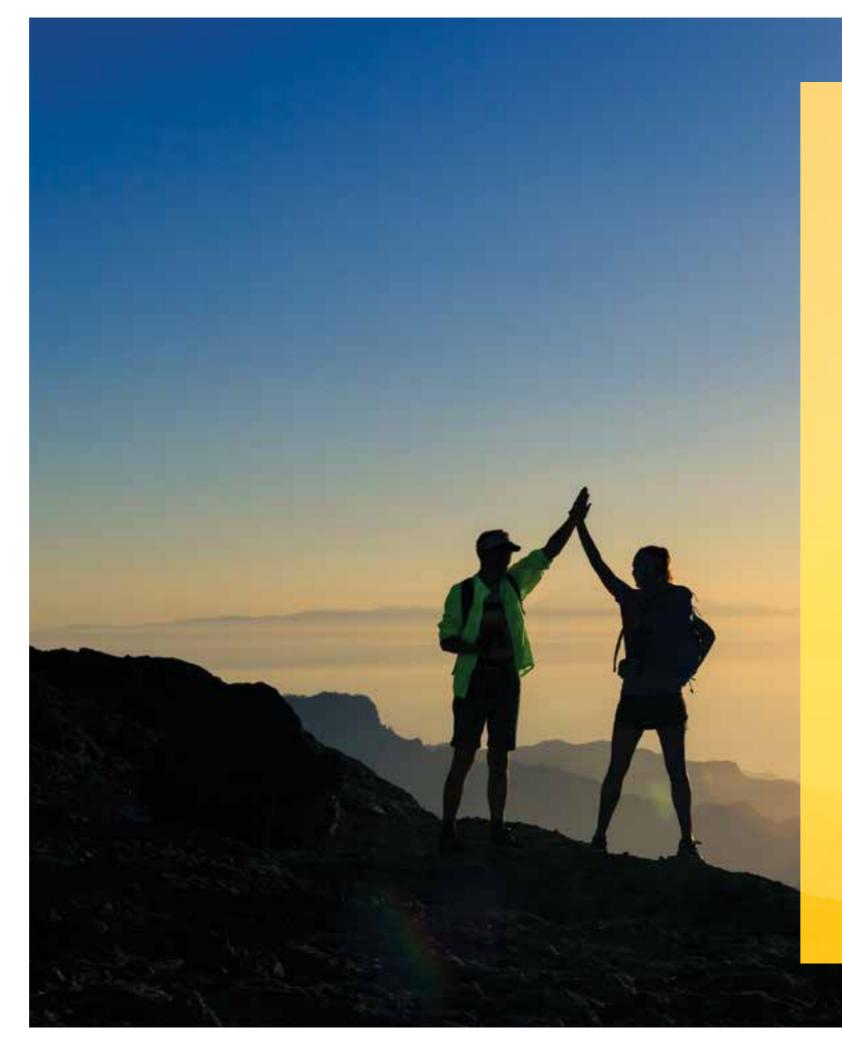
We all look forward to a break, when we can relax, engage our interests, socialise and explore new places – holidays are, after-all, a part of 'ordinary life'. But did you know that your NDIS plan can fund the support you'll need to travel or go on holiday?

The NDIS can provide funding for the 'reasonable and necessary' supports you require during your trip, things like a direct support professional, hire of a disability vehicle and disability equipment, a surcharge for accommodation fitted with disability supports and Auslan interpretation services. NDIS funding does not cover the cost of any flights, hotels, food, entertainment and spending money.

If going on holiday is one of your future goals, you can request for it to be added to your NDIS plan at your next plan review meeting. If you have Support Coordination in your plan, your Support Coordinator will assist you to arrange supports and/or source a holiday that aligns with your goals and offers good value.

### Some examples of supported travel and holidays include:

- Going on holiday with your family or attending a family event, e.g. a wedding
- Travelling to and attending a work conference, concert or sporting event
- Going on a personalised or package holiday
- Going on a group holiday







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JAMES SPICER

#### WANT TO KNOW MORE ABOUT SUPPORT TO GO ON HOLIDAY? CONTACT US ON:

#### 1300 266 222

#### hello@unisson.org.au

We'll arrange for one of our friendly and experienced staff to speak to you (either on the phone or face-to-face, at a time and location to suit you) to discuss your needs and how we can best support you.

#### Support to go on holiday can align with the following support categories in your NDIS plan:

#### Core Supports

- Assistance with Daily Life
- Assistance with Social & Community
  Participation

#### Capacity Building Supports

Increased Social & Community
 Participation

unissondisability.org.au

### **FINDING & KEEPING A JOB**

#### **Unisson's Supported** Employment **Opportunities**

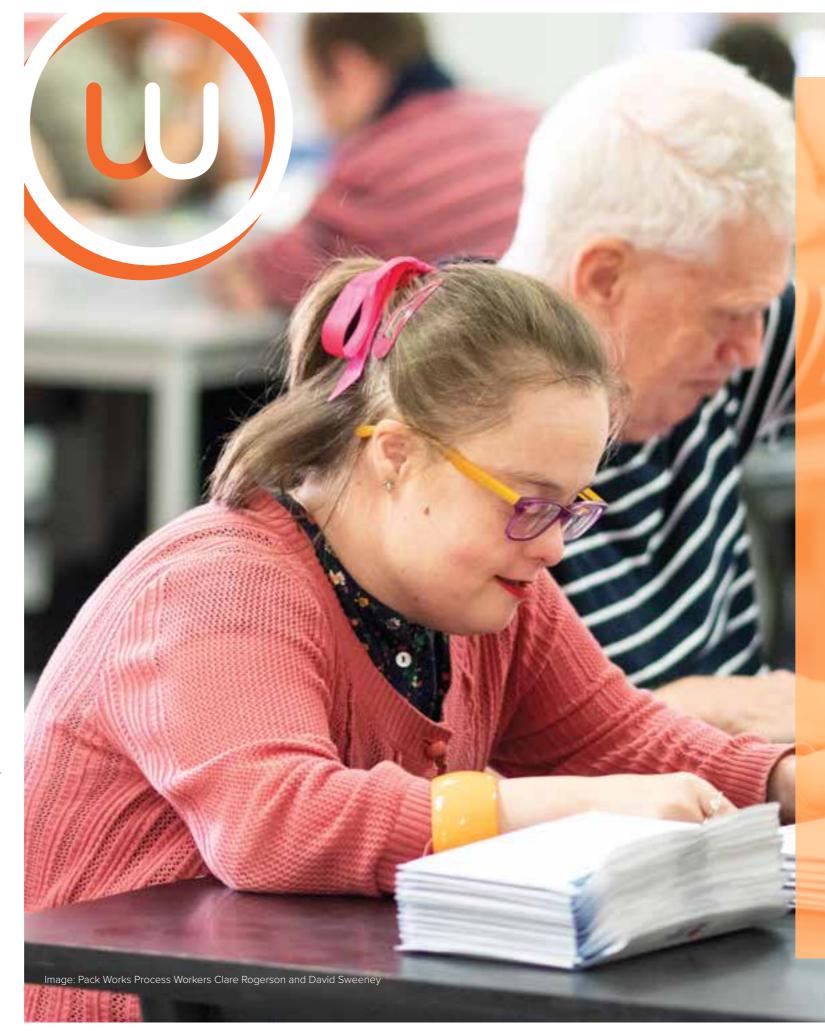
Unisson Works is the business arm of Unisson Disability, providing professional services to commercial customers and employment opportunities to people who have a disability. Working for Unisson Works, you'll have the opportunity to:



Unisson Works offers flexible employment options – you can choose to work full-time or part-time hours around other commitments, such as TAFE. The training and experience available at Unisson Works can assist you to pursue your career goals outside of supported employment (open employment) if you wish, or you can continue to work for Unisson Works – or do both. You may also choose to work for more than one Unisson Works business.

#### **Unisson Works has two** business units:

- Our mail and packaging business, Pack Works
- Our home and garden maintenance business, **Ground Works**



#### Pack Works -**Process Worker** Roles

Do you like lots of variety and want to learn new skills? As a Process Worker at Pack Works you'll be working on mailing, packaging, light assembly and tag and test jobs for businesses.

The work is interesting and there's lots of variety. We have an accessible warehouse based in Thornleigh and, occasionally, visit some customers on site. Support Facilitators will teach you how to do the work and you'll have the opportunity to listen to music as you work.

**Duties include:** 

**r**IXI PRECISE FOLDING /

INSERTING









MANIPULATION



**TESTING &** TAGGING ELECTRICAL CORDS



LIGHT ASSEMBLY



PACKING





### BUILDING THE SKILLS FOR SUCCESS

Fulfilling and meaningful employment can provide you with an immense sense of optimism, as well as strengthen your ties to your community. Shane Doowage is a Process Worker at Unisson's supported employment business Pack Works, and is building the skills for success every day.

"Pack Works is much more than just a job to Shane," says Shane's father, Daya "he looks forward to going there every day. There have even been instances on public holidays where we have had to take Shane to work just to show him it was closed. That's how much he enjoys his time at work and wants to be there."

Daya adds, "We've seen Shane develop into a reliable adult, with the responsibility of doing his job, and, as his parents, we love seeing his social skills and communication progress too."

And Shane's independence and community connections have also grown, with Shane now using public transport to get to work and independently going to the local café for his coffee break.

Shane's passion for his job is clear to anyone who meets him, with Shane often telling others proudly about his job and what he loves about it.

### **56** J love finishing my daily tasks and going to the coffee shop with my friends. J like being independent.

SHANE DOOWAGE PROCESS WORKER, PACK WORKS

"

#### **Ground Works - Home** & Garden Maintenance Worker Roles

Are you great in the outdoors? This role is perfect for people who like physical outdoor work and gardening. As a Home & Garden Maintenance Worker for Ground Works, you'll be providing home and garden maintenance services to councils, government, retirement villages, hospitals, residential properties and more.

Working out of our Thornleigh base, you'll travel in a team of 4-6, plus your Support Facilitator to worksites throughout Sydney and the Central Coast. Your Support Facilitator will provide you with on-the-job support and training and help you to develop new skills.

#### **Duties include:**





### 66

Ground Works 'works' for me because J get to do lots of different things and work alongside my friends. J love working outside and people seeing me work.

### "

RAEFFE FARMER, HOME & GARDEN MAINTENANCE WORKER, GROUND WORKS

WANT TO KNOW MORE ABOUT WORKING FOR PACK WORKS AND/OR GROUND WORKS CONTACT US ON:

1300 266 222

hello@packworks.org.au

hello@groundworks.org.au

Unisson's Supported Employment Opportunities align with the following Support Category in your NDIS plan:

Capacity Building - Finding & Keeping a Job

### NDIS SUPPORT COORDINATION

Unisson has helped many people to prepare, manage and review their NDIS Plans – maximising their hours of support and enabling them to live the life they choose. And we've developed a great reputation and relationship with the National Disability Insurance Agency (NDIA), based on our extensive resources and efficient service.

#### Unisson's Support Coordinators have an in-depth knowledge of the NDIS and can support you to achieve a high quality NDIS plan. They will:

- Work with you to determine your individual wants, needs and goals and also consider what your future needs and goals might be, so you can proactively plan ahead.
- Navigate the NDIS marketplace to find and present to you a range of supports that you can access in your current plan that are best suited to meeting your needs and goals and provide value for money for your plan budget.
- Contact and communicate with service providers of your choice to source quotes and complete service agreements and bookings. They will monitor your plan usage, thereafter, to ensure that your NDIS funds continue to be used effectively.
- Monitor and record your progress towards achieving your goals to demonstrate the need for ongoing or future supports.
- Produce an NDIS Plan Review Report and help you to prepare for your Plan Review meeting, provide support during the meeting and respond to any requests for additional information after the meeting.
- Provide support with plan changes and appeals, e.g. to request additional funding if funding is insufficient or request changes to your plan or a Plan Review to access additional supports in the event of a change of circumstances.
- Assist you to build capacity and exercise choice and control, e.g. by mentoring and teaching you how to use the NDIS portal, monitor budgets and find providers.



Support Coordination aligns with the following support category in your NDIS plan:

Capacity Building – Support
 Coordination

WHETHER YOU'RE PREPARING, REVIEWING OR NEED SUPPORT TO START YOUR PLAN, OR YOU'RE CONSIDERING REQUESTING SUPPORT COORDINATION AT YOUR NEXT NDIS PLAN REVIEW, UNISSON CAN HELP. CONTACT US ON

#### 1300 266 222

hello@unisson.org.au

Unisson's Support Coordinators are located in Pymble, Thornleigh, Blacktown, Tuggerah and Hamilton. Languages spoken include English and Cantonese.



A complementary translating and interpreting service is available for NDIS participants from culturally and linguistically diverse (CALD) backgrounds. Just let us know your requirements and we'll organise this on your behalf.



### SPECIALIST SUPPORTS SEE DARRIN FLOURISH

Getting the most out of your NDIS plan can be a complicated and confusing task to tackle on your own. However, for Darrin, connecting with his Support Coordinator Ros has meant a whole array of support services have become available and he is seeing positive outcomes.

For Darrin, a key goal was increasing his independent living skills, particularly developing his skillset and confidence in the kitchen. Ros connected Darrin with Chefs That Care, a specialist NDIS service provider running adapted in-home cooking classes for people with disability. Chefs That Care founder, Jake, is a former professional chef and has been visiting Darrin in his home for their one-to-one cooking classes each week.

"Darrin is such a friendly and capable man," says Jake. "We've been working on the importance of healthy foods, learning achievable recipes and how to safely use sharp knives, graters and other cooking tools and utensils. We've also focussed on how to safely operate a hot stove and oven, as well as increasing Darrin's knowledge of food safety."

And within only a few weeks Darrin's confidence and cooking skills have flourished. "I love cooking with Jake," says Darrin. "I like being able to make my favourite foods and learn new recipes."

**66** J like being able to make my favourite foods and learn new recipes.

**?**?

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### SUPPORT FOR CHILDREN & YOUNG PEOPLE

#### Our services for children & young people

Unisson supports many clients who are under the age of 18 and their families, providing the following services, which have been tailored to meet the individual needs of the young person and their family:

- Supported living (drop-in support) page 14
- Short-term accommodation & assistance (STA/respite)
  in-home service page 10
- Community-based support page 16
- NDIS Support Coordination page 32

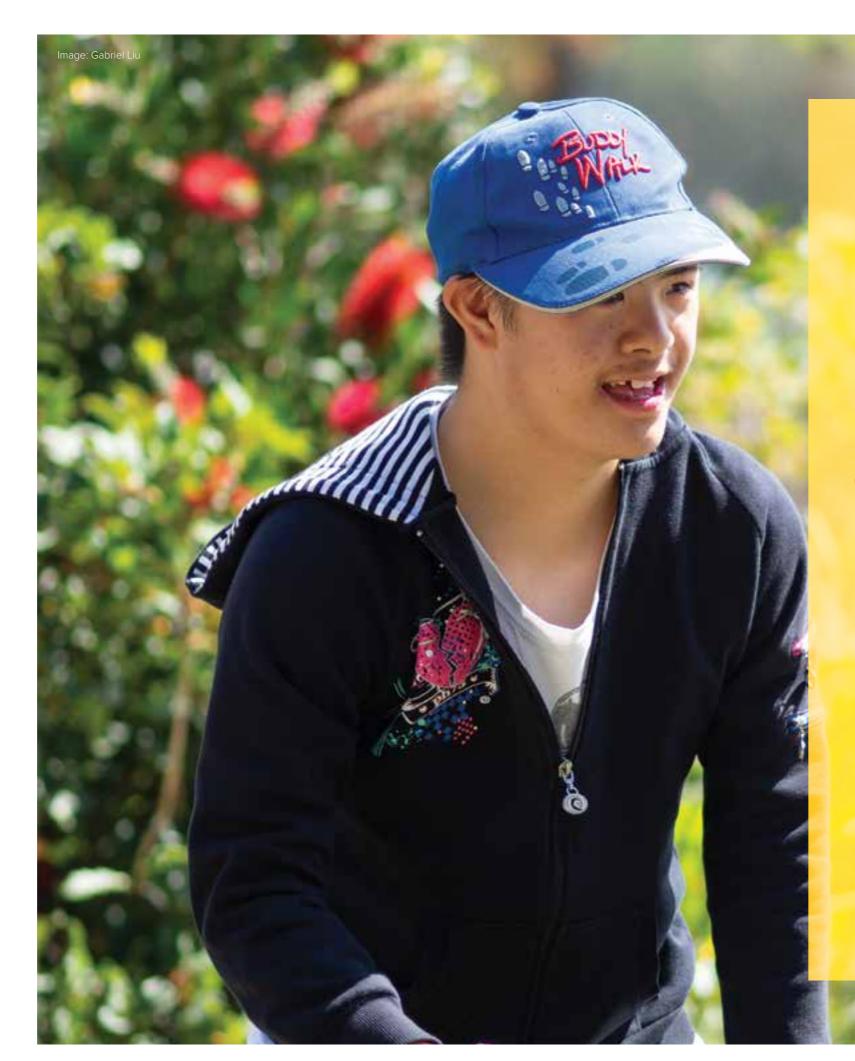
#### Unisson's School Holiday Program aligns with the following support categories in your NDIS plan:

#### **Core Supports**

Assistance with Social & Community
 Participation

#### Capacity Building Supports

- Improved Learning
- Increased Social & Community
  Participation



#### School holiday program

Unisson's School Holiday Program runs from 9am to 3pm, eight weeks a year during school holidays. School aged children from any area are eligible to attend. Our program can be tailored for each child, depending on their support needs, and there are opportunities for one-to-one support as well as group activities and outings. Families tell us the children love engaging with others their own age and it gives parents a break during the school holidays.

Some of the many fun-packed activities include:

ð	Bowling		Inflatable world
***	Movies	5	Mini golf
8	Ice skating*	*	Swimming
<b>*</b>	Laser tag		Ferry rides & city visits
ଙ	Wildlife parks & farms	*	Festivals & events
<b></b>	Row boating	Â	Parties and more

Activities can be booked on a day-by-day basis. The cost of providing a support worker is charged to your child's NDIS plan. Activity entry costs range from \$0 to \$20 and are charged separately.

We have drop off/pick-up points in Merrylands or Blacktown. Support to travel to/from the dropoff and pick-up points and/or extended hours of support can also be arranged.

\*We visit ice rinks where wheelchair users can access the ice



# CONTACT US

### CHOOSING UNISSON AS YOUR NDIS PROVIDER

Once you receive your NDIS plan, you can choose to select Unisson Disability as your NDIS service provider. This means that the support covered in your plan will be provided by Unisson Disability and funded by the NDIS. As a registered NDIS provider, Unisson Disability will support you to achieve the goals in your plan and live your best life.

## Let's start a conversation...

To find out more about how we can meet your individual needs and to select Unisson Disability as your provider, contact us on:

#### 1300 266 222 hello@unisson.org.au unissondisability.org.au

We'll arrange for one of our friendly and experienced staff to speak to you (either on the phone or face-to-face, at a time and location to suit you) to discuss your needs and how we can best support you.

Our Enquiries staff speak a range of languages, including Cantonese.



A complementary translating and interpreting service is available for NDIS participants from culturally and linguistically diverse (CALD) backgrounds. Just let us know your requirements and we'll organise this on your behalf.







#### **REGISTERED NDIS PROVIDER**

ABN: 28 613 272 772 ACN: 613 272 772 NDIS Provider Number: 4050 000 228